

QUALITY POLICY

Rivnut supplies fasteners and installation tooling to the metal fabrication and associated industries.

We achieve success by:

- Striving to work as an efficient & effective team within each area of the business,
- Preparing and completing each task to the customer's requirements and on time.
- Notifying the customer immediately of any delays to delivery of products and services.
- Adhering to and keeping up to date with legal and client requirements.
- Establishing and reviewing our business and quality objectives.
- Monitoring business & quality objectives via set targets to ensure customer satisfaction & continuous improvement of the company which are reviewed at the Management Review meetings.

An essential part of this is that we must always seek to maintain good relationships with clients, employees, contractors and suppliers.

As a result we are committed to following all our Quality Management System which has been prepared to meet the requirements of ISO 9001:2015.

Signature:



Name:

Lee Anderson

Position:

Director

Date:

20 / 11 / 2023

